citi

How to Register for Online Banking Access and Paperless Delivery

With Citi Online, you have everything you need to manage your accounts:

- Access and monitor your account(s) 24 hours a day, 7 days a week.
- Enroll in paperless delivery and receive notifications as soon as statements and other important communications are available online.¹
- Move money through online transfers and bill payments.
- Stay on top of your finances with account alerts, online and mobile fraud protection, and records of all cleared checks and payments.
- Use the chat feature to connect with a representative who can help answer your questions.



Getting started is simple.

Just follow these step-by-step instructions to register.

¹ By enrolling in the Paperless Statements service, your regular paper statement will no longer be mailed to you. To view your statements online, you will need Adobe[®] Reader[™], available free at <u>www.adobe.com</u>.

| <u>01</u> | Make sure you have your <i>Citibank Banking ATM/Debit Card Number or Account Number</i> . You will also need your phone available so we can send you a one-time registration code. | |
|-----------|---|---|
| <u>02</u> | Go to <u>citi.com/register</u> and enter your <i>Debit Card Number or Bank Account</i> <i>Number</i> without any dashes or spaces. Then, click Continue Set Up . If your account is older than 14 days, we recommend using your Debit Card Number. | Let's Set Up Your Online Access Vou can view or manage your account online in just a few easy steps. Let's get started! Enter the account or card number we mailed to you, or that was provided when your account was opened. Credit/Debit Card Number Continue Set Up Continue Set Up Cancel |
| <u>03</u> | Enter the last four digits of your Social Security Number (SSN). If you did not provide your SSN when opening your account, select the I don't have a Social Security Number checkbox and enter your Individual or Non US Foreign Taxpayer Identification Number (ITIN or FTIN) used to open the account. If you did not provide your ITIN or FTIN when opening your account, select the I do not have an Individual or Foreign Taxpayer Identification Number (ITIN or FTIN) used to open the account. If you did not provide your ITIN or FTIN when opening your account, select the I do not have an Individual or Foreign Taxpayer Identification Number (ITIN or FTIN) check box and enter your Date of Birth (DOB) in the MM/DD/YYYY format. Once your SSN, FTIN, ITIN or DOB is verified, you will be prompted to enter either your ATM PIN or a one time passcode you will receive through your phone (if eligible). Then, click on Continue. | Help Us Make Sure It's You window with your card or account number. Market Number XXXXXXX999 Edit What are the Last Four Digits of Your Social Security Number? Ast Four Digits of Social Security Number. I don't have a Social Security Number. |
| <u>)4</u> | Create a User ID and Password, enter your E-mail Address and select the Additional Services you want to receive. Select Enroll me in Paperless to stop receiving statements and certain important communications in the mail. By enrolling in the Paperless Statements services, your regular paper statement will no longer be mailed to you. To view your statements online, you will need Adobe® Reader™, available free at www.adobe.com. | Include 1 number A character cannot repeat more than twice in a row Approved special characters _w8 Confirm your Password Enter Email Address Mobile Number (Optional) Additional Services Entol Me in Paperless Learn More Insul New rows was const datements and other communications, pead more statements and other communications. |
| | Select Send me e-mails to receive promotions and offers. | |
| 05 | Read the <i>Terms and Conditions</i> and select I Agree to accept Citi's online user agreement. | Success! You're ready to begin enjoying all the benefits of Citibank Online. User ID te*****2a Card Number XXXX-XXXX-3506 |
| 06 | Confirm your enrollment and click on the Go to My Account button. | Go to My Account |

Start enjoying the benefits of online banking access through <u>citi.com</u>!

Not registered for paperless delivery yet?

Going paperless means your statements and account documents can't get lost or stolen in the mail, and it's all protected by 128-bit encryption technology.

Just follow these three simple steps:

- Sign in at citi.com and click on the Services tab.
- Under Statements & Documents, click on Manage Paperless Settings.
- Read and accept the Terms & Conditions for your enrolled accounts.

Once enrolled, you'll receive e-mail notifications when your statements and certain important communications are available online.¹ You can access your documents in the **Services** tab and view, download, save and print them at any time. If you ever change your mind, you can switch back to paper through the **Services** tab.

Questions?

Contact your financial professional or call CitiPhone Banking[®], available 24 hours a day, 7 days a week at:

| Citigold [®] Private Client International Account Package | 1-813-604-3080 or 1-877-309-0914 | |
|--|----------------------------------|--|
| Citigold [®] International Account Package | 1-813-604-3006 or 1-866-637-9042 | |
| Citi International Personal Account Package | 1-813-604-3000 or 1-800-568-8555 | |
| Citi Global Executive Account Package | 1-813-604-3290 or 1-866-213-0890 | |
| Citi Global Executive Preferred Account Package | 1-813-604-3038 or 1-866-637-9041 | |

Telephone numbers starting with 1-800, 1-866, or 1-877 are toll-free within the U.S. Calls are randomly monitored and recorded to ensure quality service. For Text Telephone (TTY), call 1-800-945-0258.

The products and services mentioned in this document are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey, Jersey, Monaco, Isle of Man, San Marino and Vatican. Your eligibility for a particular product and service is subject to a final determination by us. This document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the products and services mentioned herein to such individuals.

Banking products and services are provided by Citibank, N.A., Member FDIC.

